



Regional Insurance
Medical Solution

Product Fact Sheet

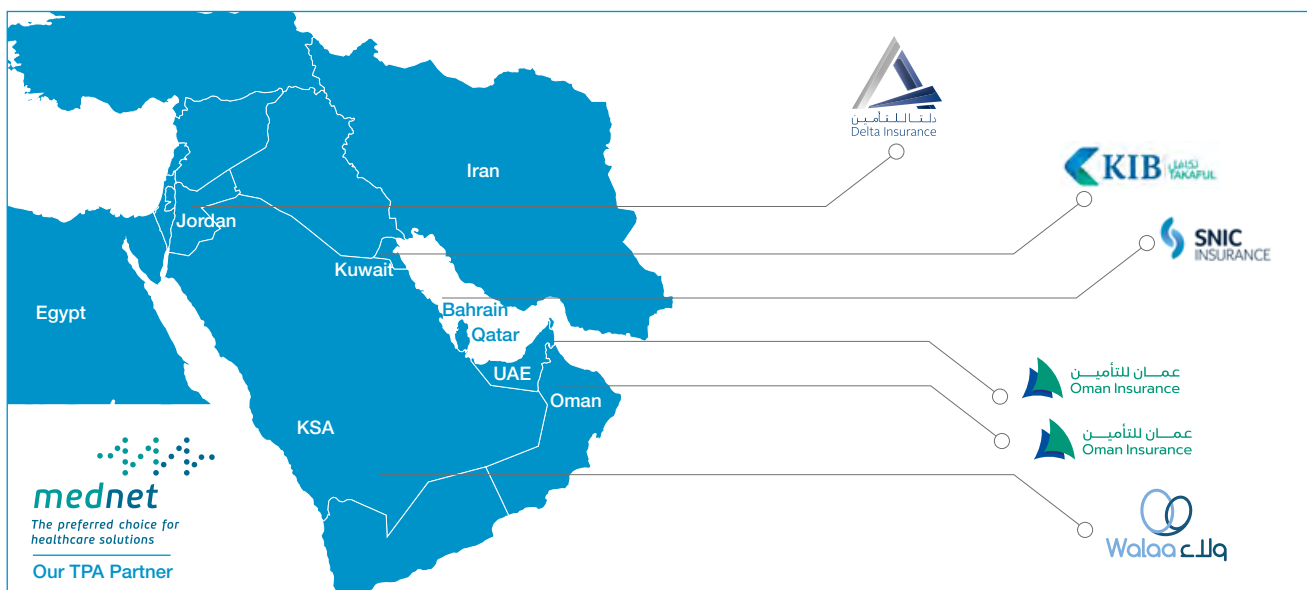
Protecting your employees' well-being can be an arduous responsibility, especially when they are operating from different countries. The absence of a central strategy to manage employee benefits and the differences in regulatory requirements surrounding healthcare in these countries can further hinder efficient administration.

As a leading insurer with world-class capabilities, we created the Regional Insurance Medical Solution (RIMS) to ensure that your employees have access to locally-compliant insurance plans across the Middle East.

We have partnered with leading insurers in the Middle East to underwrite medical policies within their geographical scope. Also, in order to provide your employees with a seamless and integrated service, we have chosen MedNet, a leading Middle East third party administrator, with local capabilities in all countries covered by our Regional Insurance Medical Solution. This will allow employees across an organisation to benefit from a uniform and comprehensive service.

Soon the solution will be extended to Egypt and Qatar.

Our Regional Presence



Key Benefits

One-stop solution for groups operating across the Middle East

With competitive pricing and flexible underwriting, we can offer you the best solutions to help you take care of your employees wherever they reside.

Fully compliant with local laws

The Solution has been designed in accordance with the laws of each jurisdiction. Policies will be issued and invoiced in the country of your employee's residence.

Easy digital access

Employees can have access to MedNet's mobile app and virtual assistance services in most of the countries covered under RIMS. These tools can help them locate providers, manage reimbursement claims, follow pre-authorisation status, chat with an agent, and do more.

Access to MedNet Network on cashless basis

Your employees will have access to MedNet's network of more than 13,000 medical providers in the Middle East for treatments on a cashless basis.

Regional reporting

Access regional reports that consolidate policy data from each country to understand and analyse the performance of your plan.

Assist America – Emergency services around the world

All employees and dependents will enjoy a unique global emergency services programme from Assist America. This programme immediately connects you to doctors, hospitals, pharmacies and other services in the event of a medical emergency while travelling 120 kilometers or more from your permanent residence, or while in another country.

Our Partners

MedNet is a leading third-party "TPA" and managed care administrator of health service solutions in the MENA region's health insurance industry. MedNet has been active in the region for more than 25 years, supporting a wide range of stakeholders, including insurance companies, healthcare providers, and government health plans. MedNet is a fully-owned subsidiary of Munich Re and enables provider access to more than 13,000 medical providers in the Middle East on a cashless basis.

Jordan: Delta Insurance is recognised as a leader amongst Jordanian insurers in customer satisfaction and quality of service. They are guided by their principles of customer centricity, innovation and technical excellence.

Kingdom of Bahrain: SNIC Insurance is one of the leading insurance companies in the Kingdom of Bahrain and has been protecting individuals and businesses with quality insurance coverages and strong commitment to service excellence since 1974.

Kingdom of Saudi Arabia: Walaa Cooperative Insurance Company is one of the leading insurance and reinsurance companies in the Kingdom of Saudi Arabia with three regional offices and more than 70 retail offices across the country.

Kuwait: KIB Takaful Insurance is a leading Kuwaiti insurance company providing comprehensive, innovative and sharia-compliant insurance services.

