

Medical Card Verification Process at Network Providers

In order to simplify the member onboarding process, we are not issuing physical healthcare insurance cards anymore. Now, you don't need to carry another card in your wallet or worry about leaving it behind at home. Simply follow the steps below to access medical care at our network providers.

Step 1



in need of
medical treatment

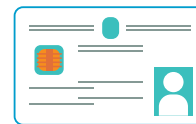


find eligible providers
at tameen.ae or
myOIC mobile app

Step 2

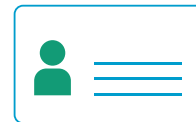


when you are at your eligible
provider, you will be required
to present identification



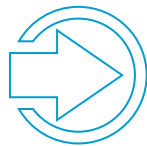
via Emirates ID
Kindly inform the provider
that you are insured with
Oman Insurance Company

OR



via e-card available
on OICare
(medical.tameen.ae)
or myOIC app

Step 3



Provider will log on
to their system
or our authorization
portal par.tameen.ae



Verification completed
in a few minutes

Need to register on OICare or myOIC? You'll need the below details:
email ID | mobile number | date of birth | insurance card or Emirates ID number

For OICare or myOIC registration issues, call 800 4746.
For rejections at network providers, call 800 6626.

Forward 
together

